

Texas



## CHRISTUS Santa Rosa Health System



**CHRISTUS.  
SANTA ROSA**  
Health System

[www.christussantarosa.org](http://www.christussantarosa.org)



**CHRISTUS.  
SANTA ROSA**  
Hospital  
City Centre

333 North Santa Rosa Street  
San Antonio, Texas 78207-3198  
210.704.2011



**CHRISTUS.  
SANTA ROSA**  
Hospital  
Medical Center

2827 Babcock Road  
San Antonio, Texas 78229-6098  
210.705.6300



**CHRISTUS.  
SANTA ROSA**  
Children's Hospital

333 North Santa Rosa Street  
San Antonio, Texas 78207-3198  
210.704.2011



**CHRISTUS.  
SANTA ROSA**  
Hospital  
New Braunfels

600 North Union Avenue  
New Braunfels, Texas 78130-4194  
830.606.9111



**CHRISTUS.  
SANTA ROSA**  
Hospital  
Westover Hills

11212 State Highway 151  
San Antonio, Texas 78251-4813  
210.703.8000

Physician Referral Line  
1.877.250.DOCS (3627)

*Celebrating 140 years of dedicated service, **CHRISTUS Santa Rosa Health System (CSRHS)**, was founded in 1869 by the Sisters of Charity of the Incarnate Word and is the only Catholic faith-based, non-profit health system in San Antonio and New Braunfels.*

CHRISTUS Santa Rosa Hospital has been named as one of **America's 50 Best Hospitals** in 2009, according to HealthGrades, the nation's leading independent health care ratings company. Each year, approximately 5,000 hospitals are evaluated and only 50 are recognized. To achieve this distinction, we received the HealthGrades **Distinguished Hospital Award for Clinical Excellence** six years in a row. In addition to receiving 15 other prestigious awards and honors, we're proud to have received the 2009-2010 **Women's Health Excellence Award** as well.

**CHRISTUS Santa Rosa Hospital-City Centre (CSRH-CC)** provides a full range of services for adults, including award-winning cardiac services, updated surgical suites, ICUs, and cardiac catheterization labs, and is nationally recognized for obstetrical and newborn services. A **Center for Joint Replacement** and a 14-bed rehabilitation unit are extensions of the programs located at our Medical Center hospital. CSRH-CC provides the latest diagnostic procedures and equipment including state-of-the-art CT and MRI units. The CHRISTUS Santa Rosa **Family Health Center** provides care to patients of all ages – from infants to seniors.

**CHRISTUS Santa Rosa Hospital-Medical Center (CSRH-MC)**, a 178-bed facility, is located in the South Texas Medical Center. The hospital includes 35 dedicated inpatient rehabilitation beds and notable centers of excellence in orthopedics (**Center for Joint Replacement**), organ

transplantation (**CHRISTUS Transplant Institute**), minimally invasive surgery (**Center for Robotic Surgery**), cancer care (**CTRC at CHRISTUS Santa Rosa Hospital-Medical Center**), diabetes care, and rehabilitation services. The hospital is equipped with the latest technological advances, including a 64-slice CT scanner, a da Vinci surgical robot, and a specialized **Wound Care and Hyperbaric Center**.

**CHRISTUS Santa Rosa Children's Hospital (CSRCH)**, the leading children's hospital in all of South and Central Texas for more than 50 years, is located at the City Centre campus. Serving children from a 90-county area in Texas as well as other areas of the world, the hospital is one of only a few children's hospitals in Texas and is ranked in the top 10 percent of children's hospitals nationwide in terms of patient satisfaction.

Serving more than 150,000 children each year, CHRISTUS Santa Rosa Children's Hospital is a 200-plus-bed facility and is the only academic Children's Hospital in San Antonio, partnering with the University of Texas Health Science Center at San Antonio while collaborating with private pediatricians to provide comprehensive pediatric services at one location since 1959. The hospital offers services from Pediatric and Neonatal Intensive Care to Children's Emergency Services, titanium rib implants, a heart program especially designed for children, a specialized asthma program, and a newly introduced transplant program. CHRISTUS Santa Rosa Children's Hospital continues to provide quality, innovative care specifically designed to meet the unique needs of children.

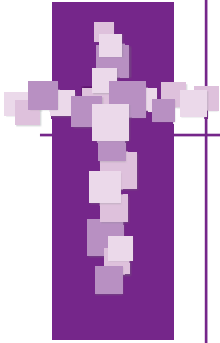
Extensive outpatient and outreach services include 36 primary and specialty pediatric clinics and a **Family Health Center** that treats patients of all ages located in the **David Christopher Goldsbury Center for Children and Families**.

**CHRISTUS Santa Rosa Hospital-New Braunfels (CSRH-NB)**, a full-service 132-bed facility located in the beautiful Texas Hill Country, was established in 1953. Inpatient and outpatient hospital services have grown to include an Outpatient Imaging Center, Rehabilitation Services, Surgical Services, 24/7 emergency department, Birthing Center, cardiac CT equipment, and within the year will launch an invasive cardiovascular program.

**CHRISTUS Santa Rosa Hospital-Westover Hills (CSRH-WH)**, a full-service, 150-bed hospital, opened in July, 2009. CSRH-WH was built to promote a healing environment including all-private, family-focused inpatient rooms, chapel, and healing garden. Comprehensive patient care services include: women's services including obstetrics, newborn nursery, 24/7 emergency department, imaging services, surgical services, and critical care services.

**CHRISTUS Santa Rosa Physicians Ambulatory Surgery Center-San Antonio, LLC**, is a joint venture physician partnership comprised of four outpatient surgery facilities in San Antonio including Alamo Heights, Stone Oak, and in the Medical Center area. Additionally, CHRISTUS Santa Rosa Health System owns a majority interest in the CHRISTUS Santa Rosa Physicians Ambulatory Surgery Center in New Braunfels joint venture physician partnership.

*The Mission  
of CHRISTUS Health:  
To Extend the Healing  
Ministry of Jesus Christ.*



# CHRISTUS Santa Rosa Health System

## Improving the Health of the Communities We Serve is a Primary Focus

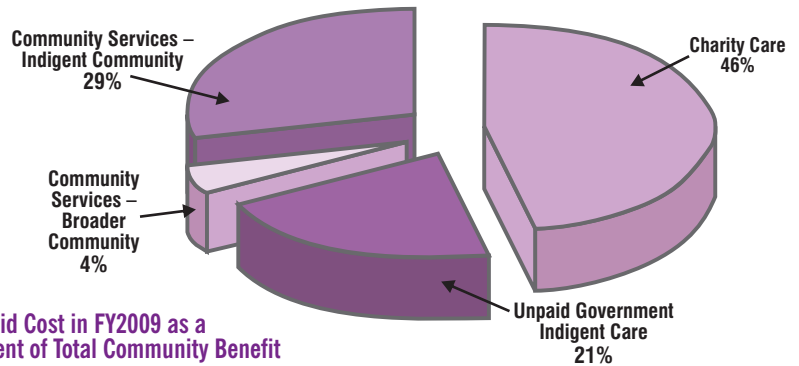
*A Synopsis of Community Benefit in Fiscal Year 2009*

**CHRISTUS Santa Rosa Health System**, a region of the CHRISTUS Health system, continues our journey to excellence that began ten years ago by improving the health of the communities we serve. The region works closely with the communities to ensure identified needs are incorporated in the regional community-owned plan as well as the CHRISTUS Health system's strategic plan.

We actively fulfill our mission of extending the healing ministry of Jesus Christ by supporting a broad array of community-based services and programs that facilitate access to care with special attention given to the health status of the low income, uninsured and underinsured populations. This report of community benefit is only a snapshot of the support and value provided to the communities we serve.

CHRISTUS Santa Rosa Health System follows the Catholic Health Association (CHA) and State of Texas guidelines for reporting community benefit.

**Charity Care** is defined as the unpaid cost of medical services provided to the uninsured and underinsured, including Medicaid. During fiscal year



**Unpaid Cost in FY2009 as a Percent of Total Community Benefit**

2009, CHRISTUS Santa Rosa Health System provided more than \$34.8 million in Charity Care, which is 7.1 percent of the region's net patient revenue. Of this amount, **Unpaid Government Indigent Care** for the underserved, predominately Medicaid, comprises more than \$10.7 million of unpaid costs for fiscal year 2009, which is 2.2 percent of net patient revenue.

CHRISTUS Santa Rosa Health System also contributed more than \$17 million in **Community Services** to the Santa Rosa Health System community in fiscal year 2009. Thus, CHRISTUS Santa Rosa Health System provided \$52 million in total community benefit, which is 10.6 percent of net patient revenue earned in fiscal year 2009. This

equates to more than \$142,000 a day in community benefit. CHRISTUS Santa Rosa Health System reinvests all profits we earn back into the community through expanded health services, new technologies and better facilities.

In addition, cost of **Unpaid Government Sponsored Programs**, mostly Medicare is reported to the state of Texas following the state's Community Benefit reporting requirements. This year, that amount for CHRISTUS Santa Rosa Health System was more than \$17.6 million, or 3.6 percent of the region's net patient revenue. In accordance with CHA Guidelines, CHRISTUS Santa Rosa Health System does not include this amount in reports of community benefit provided to other agencies.

### CHRISTUS SANTA ROSA HEALTH CARE COMMUNITY BENEFIT FY2008 vs FY2009

	YEAR ENDED 06/30/08		YEAR ENDED 6/30/09	
	UNPAID COSTS \$	AS A % OF NPR*	UNPAID COSTS \$	AS A % OF NPR*
CHARITY CARE				
Charity Care	8,980,311	2.5	24,152,830	4.9
Unpaid Government Indigent Care (predominately Medicaid)	23,256,898	6.4	10,737,479	2.2
<b>Charity Care Subtotal</b>	<b>32,237,209</b>	<b>8.9</b>	<b>34,890,309</b>	<b>7.1</b>
COMMUNITY SERVICES				
Total Community Benefit as per CHA Guidelines	45,875,068	12.6	51,961,585	10.6
UNPAID GOVERNMENT SPONSORED PROGRAMS (predominately Medicare)	6,208,921	1.7	17,698,647	3.6
<b>Total Community Benefit plus unpaid Medicare costs per State of Texas rules</b>	<b>52,083,989</b>	<b>14.3</b>	<b>69,660,232</b>	<b>14.2</b>
<b>NET PATIENT REVENUE (NPR)*</b>	<b>363,557,402</b>		<b>488,104,613</b>	

\*All numbers are taken from the consolidated financial statements.