

Nondiscrimination notice

CHRISTUS Health complies with applicable Federal civil rights laws and does not discriminate on the basis of age, color, creed, culture, disability (physical or mental), ethnicity, familial status, gender identity or expression, genetic information, language, national origin, military service, race, religion, sex, sexual orientation, socioeconomic status, or public assistance status. CHRISTUS Health does not exclude people or treat them differently because of age, color, creed, culture, disability (physical or mental), ethnicity, familial status, gender identity or expression, genetic information, language, national origin, military service, race, religion, sex, sexual orientation, socioeconomic status, or public assistance status.

CHRISTUS Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - » Qualified sign language interpreters
 - » Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English such as:
 - » Qualified interpreters
 - » Information written in other languages

If you need these services, contact a hospital employee.

If you believe that CHRISTUS Health has failed to provide these services or discriminated in another way on the basis of age, color, creed, culture, disability (physical or mental), ethnicity, familial status, gender identity or expression, genetic information, language, national origin, military service, race, religion, sex, sexual orientation, socioeconomic status, or public assistance status, you can file a grievance with:

CHRISTUS Health

Civil Rights Coordinator

5101 N. O'Connor Blvd.

Irving, TX 75039

Telephone: 469.282.1298

Fax: 210.766.9468

CHRISTUS.CivilRights@christushealth.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, please contact the Civil Rights Coordinator at 469.282.1298 for assistance.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1.800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

إذا كنت تتحدث اللغة العربية، فإنّ خدمات المساعدة اللغوية متاحة لك مجاناً.

اگر آپ اردو بولتے ہیں، تو آپ کے لیے مفت زبان کی مدد کی خدمات دستیاب ہیں۔

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

توجه: اگر بہ زبان فارسی صحبت می کنید، خدمات کمک زبان به طور رایگان برای شما در دسترس است.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます

ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ສົ່ງຄ່າ,

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี